



Century Claims Management has been working with homeowners, business owners, and yacht owners who have experienced catastrophic losses from hurricanes, tornadoes, fires, floods, water damage, theft, and all types of claims.



Commercial



Residential

Our Public Adjusters have the knowledge and training to successfully represent your interests and maximize your insurance claim. We work on your behalf, so you receive the best possible insurance settlement. Let us work for you!

Over 30 years of Experience

The president of Century Claims Management has over 30 years of experience in the claims industry throughout various states including Florida. He has established a relationship with insurance companies as an expert in the claims adjusting field and is a member of many professional organizations including F.A.P.I.A. (Florida Association of Public Insurance Adjusters) to better serve you.

Recent Recoveries All files available for your review

Loss Name	Offer from Insurance Co.	Century Claims recovered	Difference recovered
Marco Manzie, Boca Raton Wind, (Re-open) 2009/2010	Per Co. Under deductible	\$41,242	\$41,242
Jones Family, Sunrise Fire, 2009	\$19,882	\$115,345	\$95,463
Blue Sapphire 75" Sunseeker Yacht, Miami Beach, 2010	\$2,682	\$53,853	\$51,171
Pelaez, Plantation Water Loss, 2008	Denied	\$28,830	\$28,830
Beauty Lab. Inc. Miami Fire, 2010	\$33,948	\$251,900	\$217,952
Goodman, Aventura Fire 2009	\$123,560	\$564,155	\$440,595
Goldstein Family Pembroke Pines, 2008/2009	\$11,938	\$75,823	\$63,885



Facing a claim without our representation can be the single largest financial

DISASTER

in your life



12401 Orange Drive, Suite 103
 Davie, FL 33330
 Ph: 954.474.0797 Fax: 866.237.7065

LIC. # P097083

www.centuryclaimsinc.com



Century Claims
 MANAGEMENT, INC.

Public Adjusters

FREQUENTLY ASKED QUESTIONS



Most people have not heard of public adjusters until they have suffered a property loss. Insurance companies prefer that public adjusters would not be involved with their claims. They enjoy a more controlled and powerful position if the policyholder does not know anything about the claims process. Many of the tasks that are required in your recovery favor the insurance company. That is why Century Claims Management has to work with you. To represent you and to protect you, our client's interest, in documenting and presenting insurance claims on your behalf, to maximize as well as expedite your insurance recoveries.

Once the stable nature of your home or business has been restored, our team of associates can concentrate on quickly preparing detailed assessments of loss and value for the various aspects of coverage. Then file these assessments on your behalf with insurance company representatives, therefore expediting your claim settlement.

Our associates are skilled, knowledgeable, experienced loss experts, which will prepare the necessary documentation for your claim. We will negotiate your loss with your insurance representative to expedite your recovery.

When your claim is handled by Century Claims Management you will receive a personal public adjuster assigned to your claim, and you also receive full office support to assist you with the claim process.

When should I contact Century Claims Management? Immediately after a loss call our Public Adjusters. It is most beneficial for us to get involved at the beginning to set the tone for the adjusting process.

What is a Public Adjuster and what do they do? Public Insurance Adjusters are licensed by the state insurance department to represent the Policyholder. We professionally detail, appraise and document every part of the claim and submit it to the insurance company. We take over the entire burden of preparing and adjusting your claim and negotiate a settlement subject to your approval.

How much does it cost? The standard fee for public adjusting services is a small percentage of the amount recovered from the insurance company. State Insurance Departments license public adjusters and regulate fees.

Will we be informed and involved in the claim process? Our Public Adjusters are available 24/7 to answer your questions. We will keep you updated on the claims process in its entirety.

Why choose Century Claims Management? We are experienced professionals and insurance companies respect the quality of our work. We are also a larger adjusting firm with more resources than your typical public adjusters. Century Claims Management will fight for the best settlement.

Will my agent or adjuster be upset that I hired a Public Adjuster? No. Insurance adjusters know the value of a professionally prepared claim; it makes their job easier. Agents and brokers know the value of our services and regularly refer us to their most valued customers. We encourage you to take your time when considering a Public Adjuster. Ask around and check our references. Our public adjusters are courteous and respectful. We do not use high-pressure sales tactics to get your business. Getting proper professional help is serious business. (Remember knowledge is key) So get Adjusted right...from the start. Don't settle for less.

How do I decide if I need the professional help of a Public Insurance Adjuster? Without obligation, our Public Adjusters will meet with you to discuss your claim. We will show you a sample of a completed claim similar to yours. We will supply impressive references you can contact to check us out.

Is my claim big enough to need professional help? We only get involved in claims where our services are needed. Call us for a free claim evaluation. We do consider smaller claims from property managers, clients, client referrals, agents, brokers and attorneys.

Will I be canceled if I hire a Public Adjuster? No. The public adjusting profession is mandated by the Legislature and regulated by the Department of Insurance. It would be a serious violation if any Insurance Company would discriminate against you in any way for exercising a right given to you by the State Legislature.

Is it too late to place a claim? It is never too late to file a claim, as long as it is within the last 5 years. Old claims are difficult to reopen and should be left to the professionals at Century Claims Management.

Will I have to pay for your services if you are unable to collect money for me? We work off a percentage of your recovery. Therefore, if there is no recovery, there is no fee. We only collect a fee if we are able to get your insurance company to pay for your damages.

My claim was denied, am I entitled to a second opinion? Yes! Many of our clients that were told their claim was denied have settled and recovered for their loss. We simply reopen the claim, negotiate with your insurance company, and recover for insurable damages.



FIRE



WIND



FLOOD

Century Claims Management has successfully handled thousands of insurance claims over the years. Our adjusters have extensive experience in residential, commercial, condominium association, and marine damage losses.

With our adjusting experience and knowledge of all types of insurance policies we can represent your interests and maximize your recovery in a timely and professional manner.

